

PRACTICALITIES:

What time should we arrive at the venue?

Please refer to the time on your ticket confirmation email for information about the time of the show and information about how to get there. London and Manchester shows are doors open 6:30pm for a 7:30pm start and Glasgow and Birmingham are doors open 6pm for a 7pm start.

Will the show be suitable for young children?

Please refer to the t's and c's that sit on the tour website:

<https://www.dantdm tour.com/terms.html>. The show is suitable for children of all ages although we advise against babes in arms and toddlers, simply for practical reasons!

How do we get to the show?

Please refer to the venue's own website for more information about the best way to get to the venue.

How long is the show?

The show will be around 40-45 minutes each half with a 20 minute interval.

TRIBES:

What happens if we can't get any clothes in our Tribe's colour?

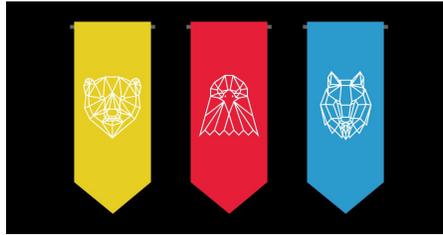
That doesn't matter at all. There is merchandise you can buy on site and you also don't HAVE to wear those colours.

How do I know which Tribe I am in?

You will be emailed ahead of the show to inform you of the colour Tribe you are in. You are welcome to dress up in that Tribe's colours, but you don't have to.

Why is the family we are going with in a different tribe?

Tribes are based on which are of the arena you bought your ticket in which may mean that people seeing the show on the same night as you but in a different area, might be in a different Tribe. The colours are simple- red, yellow or blue.



How do we find out more about our Tribe?

Dan himself will tell you more on social media, here's a link to his YouTube video about eh show: https://www.youtube.com/watch?v=_C1MMFFTK_A&t=16s and there is more information on the website: <https://www.dantdmontour.com/tribes.html>

VIP's

I have bought a VIP ticket- will I meet Dan?

Please refer to the t's and c's on www.dantdmontour.com for more information, but if you have purchased a VIP ticket, then yes you will meet Dan. If you are a parent or guardian who need to accompany your child to the meet and greet you do NOT need a ticket.

I wanted a VIP ticket and can't get one, will any others be released?

Due to the nature of exclusive VIP tickets and the timing of the events, no more VIP tickets will be made available beyond the 200 released for each show and any website claiming to be selling more will not be a legitimate ticket and will not be accepted on the door.

I have bought a VIP ticket- what happens next?

You will be emailed nearer the time of the show you have bought your ticket for, with more information about where to go and the procedure.

I am a parent- do I have to buy a VIP ticket too?

If you are a parent or a guardian, you do not need to buy a VIP ticket to accompany your child to the VIP meet and greet.

For any further questions please contact the venue you have bought the tickets from as they will be most able to assist:

SSE Arena, Wembley: <https://www.ssearena.co.uk/contact>

Manchester Arena: <http://www.manchester-arena.com/contact/>

Arena Birmingham: <https://www.arenabham.co.uk/contact-us/>

The SSE Hydro, Glasgow: <https://www.thessehydro.com/about/contact-us>

For accessibility questions please contact the venues. Direct web pages can be found on our T's and C's page: <https://www.dantdmontour.com/terms.html>

